

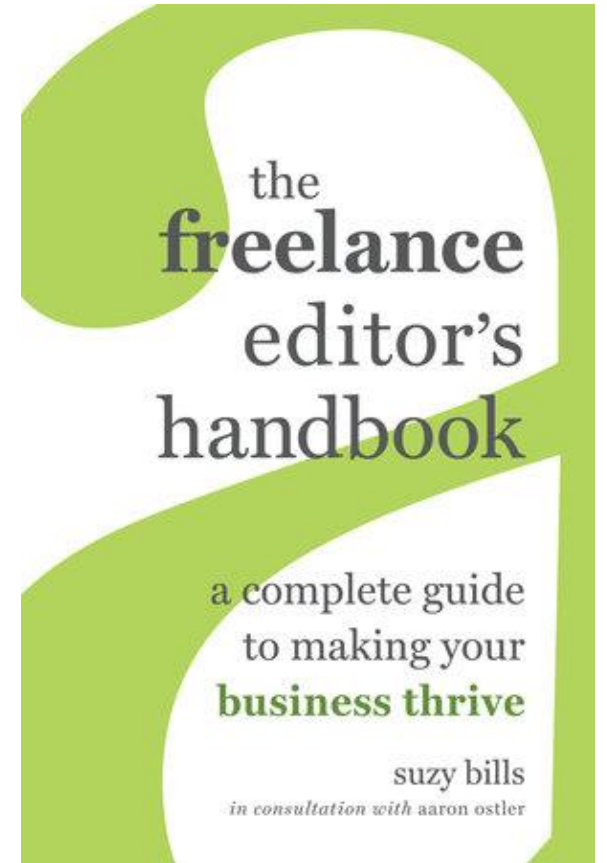
How to Win the Pricing Game as a Freelance Editor

Suzy Bills



Who I Am

- ▶ Assistant teaching professor in Brigham Young University's editing and publishing program
- ▶ Freelance editor since 2006
- ▶ Author of *The Freelance Editor's Handbook: A Complete Guide to Making Your Business Thrive*
- ▶ Former scaredy-cat of pricing my services



What We'll Cover

- ▶ Deciding which pricing method to use
- ▶ Deciding how much to charge
- ▶ Charging a rush fee
- ▶ Presenting a price quote
- ▶ Overcoming price objections
- ▶ Raising your rates

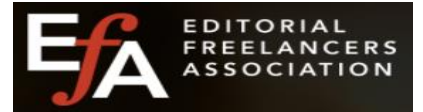


Deciding on a Pricing Method

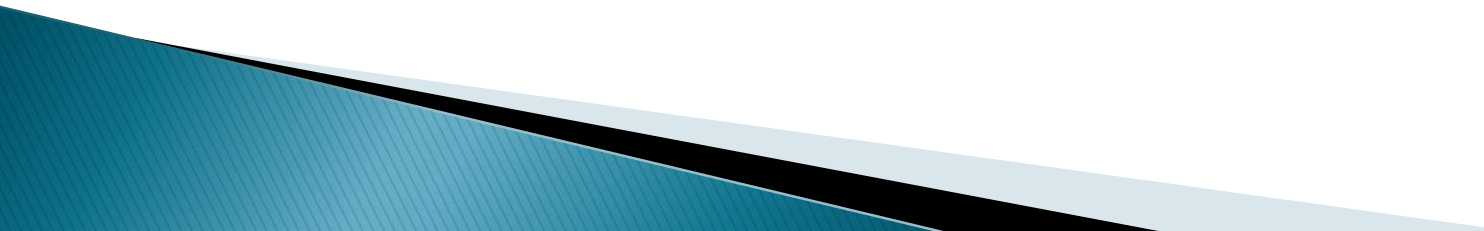
- ▶ Hourly fee
 - ▶ You don't need to perfectly estimate the time required.
 - ▶ You'll need to estimate the time required.
 - ▶ It's harder to charge high rates and increase rates.
- ▶ Per-word fee
 - ▶ You don't need to perfectly estimate the time required.
 - ▶ It doesn't account for the difficulty of the project.
 - ▶ It requires clients to do math.
- ▶ Project fee
 - ▶ It's easier to charge high fees and increase rates.
 - ▶ It's simpler for clients.
 - ▶ You might underestimate the time required.

Deciding How Much to Charge

- ▶ Check online recommendations:
 - ▶ EFA: <https://www.the-efa.org/rates>
 - ▶ Northwest Editors Guild:
<http://edsguild.org/editorial-rates>
 - ▶ Contently: <https://contently.net/rates-database/rates>
- ▶ Research rates for your preferred types of clients and/or genres.



Deciding How Much to Charge

- ▶ Figure out how much you need to earn per hour.
 - ▶ Determine average monthly/yearly expenses, including for savings, taxes, retirement, incidentals, future purchases, and emergencies.
 - ▶ Determine the number of hours you'll work during the year.
 - ▶ Divide the yearly expense total by the number of work hours.
 - ▶ The result is your minimum hourly rate.
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Deciding How Much to Charge

- ▶ When estimating how long a project will take to complete, consider the following:
 - ▶ Quality of the materials the client is providing
 - ▶ Unexpected issues
 - ▶ Meetings with the client
 - ▶ Emails to/from the client



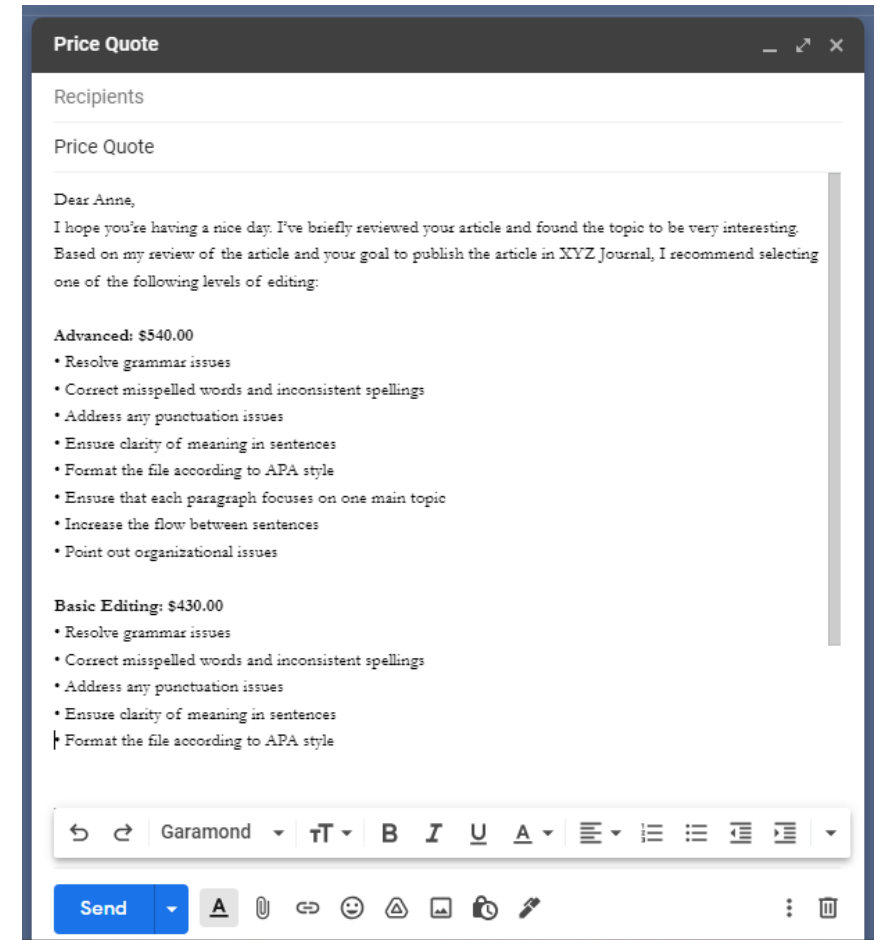
Charging a Rush Fee

- ▶ Charge a rush fee if you'll need to adjust your schedule or work extra hours to complete a rush request.
- ▶ Typical rush fees are 25% and 50%; some freelancers charge 100%.
- ▶ Choose a rush fee that will make the hassle worth it.



Presenting a Price Quote

- ▶ Greet the client, and mention something positive about the project.
- ▶ Present your price quote(s).
- ▶ Mention the client's underlying objective for the project.
- ▶ Explain how you'll help the client achieve the objective.
- ▶ Express your excitement to start working on the project.



Overcoming Price Objections

- ▶ Don't take the pushback personally.
- ▶ Emphasize the value you'll provide and how you'll help the client achieve the underlying goal.
- ▶ Present options that are mutually beneficial:
 - ▶ Offer a lower price for a lower level of service.
 - ▶ Offer the same price for a faster turnaround.
 - ▶ Offer the same price and add a service that's valuable but not time-consuming.
 - ▶ Offer to divide the project into parts, with each part paid for separately.

Raising Your Rates

- ▶ Increase your rates at least annually.
- ▶ Give clients a heads-up 2 months in advance.
 - ▶ Announce the new rate and when it goes into effect.
 - ▶ Don't apologize or provide a long explanation.
 - ▶ State that you look forward to working with the client in the future.
 - ▶ Keep the message short and friendly.
- ▶ If clients balk at the rate increase, negotiate the increase and/or look for new clients.



Raising Your Rates

- ▶ Experiment with higher rates when preparing quotes for potential clients.
- ▶ Test out higher rates when your schedule is full for the next month or so.



Thank You!

- ▶ Get more info on pricing and other freelancing topics by reading *The Freelance Editor's Handbook* (University of California Press, 2021).
- ▶ Connect with me and learn more about how I can help you.
 - ▶ suzy@writingandeditingbysuzy.com
 - ▶ <https://www.linkedin.com/in/suzybills>
 - ▶ www.writingandeditingbysuzy.com